



<https://jobquest.jobsworld.com/job/zomato-careers-work-from-home-zomato-jobs-help-desk/>

## Help Desk

### Job Location

IN  
Remote work from: IN

(adsbygoogle = window.adsbygoogle || []).push({});  
(adsbygoogle = window.adsbygoogle || []).push({});

### Base Salary

Rs. 10,000 - Rs. 19,500

### Qualifications

12th Passed & Graduate

### Employment Type

Full-time

(adsbygoogle = window.adsbygoogle || []).push({});

### Description

#### Zomato Careers – Work From Home

**Position:** Help Desk  
**Company:** Zomato  
**Location:** Work from Home

---

## Zomato Help Desk Jobs – Apply Online

### Details

#### Information

##### Selection Process

##### Qualification

##### Skills

##### Eligibility Criteria

##### Salary

##### Experience

##### Apply Method

##### Application Medium

##### Last Date to Apply

##### Working Hours

#### Details

Online Interview, Written Test  
10th Pass, 12th Pass, Graduates  
Customer Service, Communication,  
Problem Solving  
Minimum Age: 18 years  
INR 15,000-20,000 Per Month  
Both Freshers and Experienced  
candidates can apply  
Online application  
Apply through Official Site  
As soon as possible  
9:00 AM – 6:00 PM

### Hiring organization

Zomato

### Date posted

January 4, 2025

### Valid through

30.09.2025

APPLY NOW

## Zomato Help Desk – Job Description

Zomato is looking for friendly people to join our Help Desk team. The job is work from home. You will assist customers and solve their problems. If you like talking to

people and helping them, this job is for you!

(adsbygoogle = window.adsbygoogle || []).push({}); **Responsibilities:**

- Answer customer queries by phone, chat, or email.
- Assist customers with orders, payments, and technical issues.
- Provide quick and friendly solutions to problems.
- Update customer information in the system.
- Keep records of customer interactions and complaints.
- Follow company policies for handling customer issues.
- Work with other teams to fix issues.
- Ensure customers are happy with the service.
- Respond to customer feedback.
- Keep track of customer satisfaction levels.
- Help with new product or service updates.

**Skills:**

- Good communication skills (verbal and written).
- Problem-solving abilities.
- Friendly attitude.
- Ability to work under pressure.
- Good computer skills.
- Knowledge of customer service principles.
- Ability to multitask.
- Patience and empathy.

**Qualifications:**

- 10th, 12th pass or graduate.
- Basic computer knowledge.
- Previous customer service experience is a plus but not required.

**Experience:**

- Freshers are welcome.
- 0-2 years of experience in customer service is a plus.

If you enjoy helping others and want to work from home, this is the perfect job for you. Apply now and start your career with Zomato!

**Important Links**

**Find the Link in [Apply Now](#) Button**

**[Indians "Apply Now Online! – Work From Home Jobs – 2+ Exp. and Fresher Required"](#)**

[Indians Apply for Workers, Work From Home, Official, and Admin Posts](#)

If you are Indian Apply to our Renowned Client Vacancies for [2+ Year Experience](#) Candidates, [Freshers](#) are also Allowed. You must Fill in all the Details and ['Upload C.V/Resume'](#) to get Selected Quickly. [Click Here to Apply](#)

(adsbygoogle = window.adsbygoogle || []).push({});

