

Zepto Recruitment 2023 – Freshers Jobs – Customer Service Representative Post

Hiring organization
Zepto

Job Location

India
Remote work from: India

Date posted

February 16, 2023

Valid through

31.12.2025

Base Salary

Rs. 12,000 - Rs. 19,000

APPLY NOW

Qualifications

12th, Graduate

Employment Type

Full-time

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Description

Zepto Recruitment 2023

The Customer Service Representative will also be responsible for maintaining customer records and ensuring that all customer interactions are logged and tracked.

Zepto Work From Home Jobs

Qualifications:

- High school diploma or equivalent
- 3+ years of customer service experience
- Strong communication skills, both written and oral
- Ability to multitask and prioritize tasks
- Familiarity with computers and Microsoft Office

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Zepto Jobs For Freshers

The Customer Service Representative is responsible for providing support to customers through the resolution of inquiries, complaints, and problems.

Responsibilities:

- Answer customer inquiries and complaints by telephone, email, or chat
- Resolve customer inquiries, complaints, and problems
- Maintain customer records

Log and track all customer interactions

Important Links **Find the Link in [Apply Now](#) Button**

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