

## Zepto Recruitment 2023 – 2+ Years Experience Required – Concierge Post

**Hiring organization**  
Zepto

### Job Location

India  
Remote work possible

**Date posted**  
June 22, 2023

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**Valid through**  
31.12.2025

### Base Salary

Rs. 12,000 - Rs. 19,000

APPLY NOW

### Qualifications

12th, Graduate

### Employment Type

Full-time

### Experience

2+ Years Experience Required

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### Description

## Zepto Recruitment 2023

**Job Title:** Concierge

**Department:** Customer Experience

**Reports To:** Head of Customer Experience

### Summary:

The Concierge is responsible for providing outstanding customer service to Zepto's customers. This includes greeting and assisting customers in-store, answering customer questions, and resolving customer issues. The Concierge also performs other duties as assigned.

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### Zepto Jobs For Freshers

#### Responsibilities:

- Greet and assist customers in-store.
- Answer customer questions about products, pricing, and delivery.

- Resolve customer issues in a timely and efficient manner.
- Maintain a positive and professional demeanor at all times.
- Other duties as assigned.

**Skills:**

- Excellent customer service skills.
- Excellent communication skills, both written and verbal.
- Ability to work independently and as part of a team.
- Ability to remain calm and professional in stressful situations.

**Qualifications:**

- High school diploma or equivalent.
- 1-2 years of experience in customer service.

**Important Links** Experience with a point-of-sale system is a plus. **Find the Link in [Apply Now](#) Button**

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