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## Wow! Momo Recruitment 2023 – Apply Online – Customer Care Agent Post

**Hiring organization**  
Wow! Momo

### Job Location

India  
Remote work possible

**Date posted**  
June 22, 2023

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**Valid through**  
30.09.2025

### Base Salary

Rs. 15,000 - Rs. 25,000

APPLY NOW

### Qualifications

10th, 12th, Graduate

### Employment Type

Full-time

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### Description

## Wow! Momo Jobs in India

**Job Title:** Customer Care Agent

**Department:** Customer Service

**Reports To:** Customer Service Manager

### Summary:

The Customer Care Agent is responsible for providing excellent customer service to Wow! Momo's customers. This includes tasks such as answering customer inquiries, resolving customer complaints, and processing customer orders.

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### Responsibilities:

- Answer customer inquiries via phone, email, and chat.
- Resolve customer complaints in a timely and efficient manner.
- Process customer orders accurately and efficiently.
- Maintain customer records.

- Other duties as assigned.

**Skills:**

- Excellent customer service skills.
- Strong communication skills, both written and verbal.
- Ability to work independently and as part of a team.
- Proficient in Microsoft Office Suite.
- Knowledge of Wow! Momo products and services.

**Qualifications:**

- High school diploma or equivalent.
- 1+ year of experience in customer service is preferred.
- Customer service certification is a plus.

**Important Links**

**Find the Link in [Apply Now](#) Button**

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