

<https://jobquest.jobsworld.com/job/wipro-recruitment-2023/>

Wipro Recruitment 2023 - All India Jobs - Customer Officer Post

Hiring organization
Wipro

Job Location

India
Remote work from: India

Date posted
April 19, 2023

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Valid through
31.12.2025

Base Salary

Rs. 8,500 - Rs. 13,000

APPLY NOW

Qualifications

12th, Graduate

Employment Type

Full-time

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Description

Wipro Recruitment 2023

Wipro Recruitment 2023 - The Customer Officer Post is responsible for providing leadership and expertise in all aspects of customer management for the company.

Wipro Work From Home Jobs

This includes, but is not limited to, developing and executing customer retention, expansion and profitability initiatives, as well as providing leadership across all customer-facing areas. The incumbent will manage a team of customer-facing professionals who are responsible for providing world-class customer service and support.

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Wipro Jobs For Freshers

Duties and Responsibilities:

- 1) Develops and executes customer retention, expansion and profitability initiatives that achieve or exceed company goals.
- 2) Provides leadership and expertise in all aspects of customer management,

including, but not limited to, customer retention, expansion, profitability, satisfaction and support.

3) Manages team of customer-facing professionals who are responsible for providing world-class customer service and support.

4) Identifies areas for process improvement and develops strategies to improve customer experience.

5) Meets regularly with senior management to report on progress of customer objectives and provides recommendations for improvement.

6) Monitors and analyzes customer data to identify trends and opportunities

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