Tech Mahindra Jobs 2023 – Jobs Freshers – Technical Specialist Post

Job Location
India
Remote work possible

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Base Salary
Rs. 12,000 - Rs. 19,000

Qualifications
Graduate, Post Graduate

Employment Type
Full-time

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Hiring organization
Tech Mahindra

Date posted
June 21, 2023

Valid through
30.09.2025

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Description

Tech Mahindra Jobs in India

Job Title: Technical Specialist

Location: Remote/Hybrid

Reports To: Head of Technical Services

Summary:

We are looking for a highly motivated and experienced Technical Specialist to join our team. The ideal candidate will have a strong understanding of IT systems and infrastructure, as well as the ability to troubleshoot and resolve technical issues. They will also be able to work independently and as part of a team to achieve technical goals.

Responsibilities:

- **Troubleshoot and resolve technical issues:** This includes identifying and resolving problems with IT systems and infrastructure.
- **Provide technical support to customers and users:** This includes answering questions, providing guidance, and resolving issues.
- **Maintain and update IT systems and infrastructure:** This includes installing software updates, performing backups, and ensuring that systems are up and running.
- **Other duties as assigned:** This may include developing new technical solutions or participating in training sessions.

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Skills:

- **Strong technical skills:** This includes having a deep understanding of IT systems and infrastructure.
- **Excellent problem-solving skills:** This includes being able to identify and resolve problems quickly and efficiently.
- **Good communication skills:** This includes being able to communicate effectively with customers, users, and other technical staff.
- **Ability to work independently and as part of a team:** This includes being able to work independently to troubleshoot problems, as well as work as part of a team to implement technical solutions.

Qualifications:

- **Bachelor's degree in a related field:** This is preferred, but not required.
- **1+ years of experience in a technical support role:** This is preferred, but not required.
- **Proficiency in Microsoft Office Suite:** This is required.

Experience as a Fresher:

- **Freshers with a strong academic background and a passion for technology are encouraged to apply:** If you are a fresh graduate with a strong academic background and a passion for technology, we encourage you to apply. We are willing to train the right candidate on our technical procedures and software.

Important Links   # Find the Link in [Apply Now](#) Button

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