

Tech Mahindra Jobs 2023 - Job Freshers - Customer Support Voice Post

Hiring organization
Tech Mahindra

Job Location

India
Remote work from: India

Date posted
March 21, 2023

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Valid through
31.12.2025

Base Salary

Rs. 12,000 - Rs. 19,000

APPLY NOW

Qualifications

12th Passed/Graduate

Employment Type

Full-time

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Description

Tech Mahindra Recruitment 2023

The customer support voice post is responsible for providing voice-based customer support to small and medium businesses.

Jobs For Freshers

He/she will be the first point of contact for the customers, and will provide support for the company's products and services.

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Work From Home

Responsibilities:

- Provide voice-based customer support to small and medium businesses
- Resolve customer issues and queries with speed and accuracy
- Handle customer complaints tactfully and effectively
- Keep records of customer interactions and escalate serious issues to the supervisor

Qualifications:

- Strong communication skills, both written and oral
- Customer service experience an advantage
- Ability to work under pressure and meet deadlines
- Knowledge of Microsoft Office applications

Important Links

Find the Link in [Apply Now](#) Button

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