# Tech Mahindra Jobs 2023 – Job Freshers – Customer Success Associate Post

#### **Job Location**

India

Remote work possible

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#### **Base Salary**

Rs. 15,000 - Rs. 30,000

## Qualifications

12th Passed/Graduate

#### **Employment Type**

Full-time

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#### Description

## **Tech Mahindra Recruitment 2023**

Job Title: Customer Success Associate

Reports To: Customer Success Manager

#### Summary:

The Customer Success Associate is responsible for providing support to Tech Mahindra's customers, ensuring that they are getting the most out of their products and services. This includes tasks such as troubleshooting issues, providing training, and gathering feedback. The ideal candidate will be customer-oriented, have excellent problem-solving skills, and be able to work independently and as part of a team.

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#### **Work From Home**

### Responsibilities:

- Provide support to customers via phone, email, and chat
- Troubleshoot technical issues and provide solutions
- Gather feedback from customers and use it to improve products and services
- Stay up-to-date on product knowledge and industry trends
- · Other duties as assigned

Sure, here is a job description for a Data Entry Clerk at Tech Mahindra:

## Hiring organization

Tech Mahindra

## **Date posted**

June 23, 2023

## Valid through

31.12.2025

**APPLY NOW** 

Job Title: Data Entry Clerk

**Department:** Data Entry

Location: [City, State]

Reports To: Data Entry Supervisor

#### Summary:

The Data Entry Clerk is responsible for entering data into Tech Mahindra's computer systems. This includes entering customer information, product data, and financial data. The Data Entry Clerk also performs other duties as assigned.

### Responsibilities:

- Enter data into Tech Mahindra's computer systems.
- Verify the accuracy of data entered.
- Resolve data entry errors.
- · Maintain data entry logs.
- · Other duties as assigned.

#### Skills:

- · Excellent customer service skills
- Strong problem-solving skills
- Proficient in Microsoft Office Suite
- Experience with customer support software
- · Ability to work independently and as part of a team

## Qualifications:

- Bachelor's degree in business administration or a related field
- 1+ years of experience in customer support or a related field
- · Excellent written and verbal communication skills
- Ability to work independently and as part of a team

## Important Links Find the Link in Apply Now Button

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