

Tech Mahindra Jobs 2023 – Job Freshers – Customer Service Manager Post

Hiring organization
Tech Mahindra

Job Location

India
Remote work from: India

Date posted
March 3, 2023

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Valid through
31.12.2025

Base Salary

Rs. 12,000 - Rs. 19,000

APPLY NOW

Qualifications

Graduate, Post Graduate

Employment Type

Full-time

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Description

Tech Mahindra Jobs in India

The Customer Service Manager oversees the customer service department and is responsible for ensuring customer satisfaction, as well as managing and developing the team of customer service representatives.

Jobs For Freshers

Qualifications

- Proven experience as a Customer Service Manager or equivalent role
- Strong leadership skills
- Excellent communication and problem solving skills
- Keen attention to detail

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Work From Home

They will develop and implement customer service policies and procedures, manage staff, and coordinate with other departments to ensure that customers' needs are met.

Responsibilities

-Manage a team of customer service representatives, ensuring that all customer inquiries are handled in a timely, professional, and satisfactory manner -Develop and manage key customer service metrics -Ensure that all customer service processes are followed

Important Links

Find the Link in [Apply Now](#) Button

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