

https://jobquest.jobsleworld.com/job/sbi-bank-careers-work-from-home-sbi-bank-jobs-video-kyc-associate/

# Video KYC Associate

# Job Location

IN

Remote work from: IN

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### **Base Salary**

Rs. 14,000 - Rs. 27,000

#### Qualifications

12th Passed & Graduate

### **Employment Type**

Full-time

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#### Description

SBI Bank Careers - Work From Home

**Position**: Video KYC Associate **Location**: Work From Home (India)

### SBI Bank Jobs for Freshers Apply Online

# **Details:**

InformationDetailsCompanySBI Bank

PositionVideo KYC AssociateLocationWork From Home (India)

Selection Process Online Interview, Document Verification

**Qualification** 12th Pass, Graduates

Skills Communication, Tech-savvy, Customer

Service

Eligibility CriteriaMinimum Age: 18 yearsSalaryINR 18,000-22,000 Per MonthExperienceFreshers and Experienced can apply

Apply Method Online application

**Application Medium** Apply through Official Website

Last Date to ApplyAs soon as possibleWorking Hours9:00 AM - 6:00 PM

# **Job Description:**

SBI Bank is hiring for the position of **Video KYC Associate**. This role is a **work-from-home** opportunity. You will be helping customers with Video KYC for opening

SBI Bank

Date posted January 4, 2025

Valid through 30.09.2025

**APPLY NOW** 

bank accounts. It's a great job for someone who enjoys talking to people and using technology. The job will require good communication skills and basic knowledge of technology. You will be working remotely, so you should have a good internet connection and a laptop or smartphone.

# Responsibilities:

- 1. Conduct video KYC with customers.
- 2. Verify customer identity and documents.
- 3. Assist customers with the KYC process.
- 4. Ensure KYC compliance with bank rules.
- 5. Handle customer queries over video call.
- 6. Maintain customer confidentiality.
- 7. Document all interactions properly.
- 8. Report issues or concerns to the supervisor.
- 9. Ensure high customer satisfaction.
- 10. Work as part of a team to meet targets.
- 11. Follow bank procedures and guidelines.
- 12. Stay updated with new KYC rules.
- 13. Maintain professionalism at all times.
- 14. Use banking software to record information.
- 15. Help improve the video KYC process.

#### Skills:

- · Good communication skills.
- · Comfortable with technology.
- Basic computer knowledge.
- · Ability to work independently.
- Strong attention to detail.
- · Good time management skills.
- Customer-oriented approach.
- Patience and problem-solving skills.
- Ability to work in a fast-paced environment.
- Willingness to learn new things.

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# Qualifications:

- Minimum 12th-grade education.
- Graduation is a plus.
- · Must be tech-savvy.
- Comfortable using video calling apps.
- No prior experience required (freshers welcome).

### **Experience:**

- Freshers can apply.
- Previous customer service or banking experience is a plus but not required.

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