



<https://jobquest.jobsworld.com/job/phonepe-jobs-2023-2-years-experience-required-customer-officer/>

## PhonePe Jobs 2023 - 2+ Years Experience Required - Customer Officer

**Hiring organization**  
PhonePe

### Job Location

India  
Remote work from: India

**Date posted**  
April 1, 2023

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**Valid through**  
31.12.2025

### Base Salary

Rs. 12,000 - Rs. 18,000

APPLY NOW

### Qualifications

12th, Graduate

### Employment Type

Full-time

### Experience

2+Years Experience Required

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### Description

## PhonePe Jobs in India

The Customer Officer Post is responsible for providing leadership and expertise in all aspects of customer management for the company. The incumbent will manage a team of customer-facing professionals who are responsible for providing world-class customer service and support.

PhonePe Jobs Near Me

**This includes, but is not limited to, developing and executing customer retention, expansion and profitability initiatives, as well as providing leadership across all customer-facing areas.**

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PhonePe Careers

### Duties and Responsibilities:

- 1) Develops and executes customer retention, expansion and profitability initiatives that achieve or exceed company goals.
- 2) Provides leadership and expertise in all aspects of customer management,

including, but not limited to, customer retention, expansion, profitability, satisfaction and support.

3) Manages team of customer-facing professionals who are responsible for providing world-class customer service and support.

4) Identifies areas for process improvement and develops strategies to improve customer experience.

5) Meets regularly with senior management to report on progress of customer objectives and provides recommendations for improvement.

6) Monitors and analyzes customer data to identify trends and opportunities

### **Important Links**

### **Find the Link in [Apply Now](#) Button**

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