Jio Recruitment 2023 – 2+ Years Experience Required – Customer Experience Manager Post

Hiring organization
Jio

Date posted
April 24, 2023

Valid through
31.12.2025

APPLY NOW

Job Location
India
Remote work from: India

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Base Salary
Rs. 18,000 - Rs. 27,000

Qualifications
10th, 12th, Graduate

Employment Type
Full-time

Experience
2+ Years Experience Required

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Description

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The customer experience manager is responsible for the overall customer experience with the company. This includes ensuring that customers are happy with their experience, addressing any customer service issues, and ensuring that customers are getting what they need from the company. The customer experience manager will also work with the marketing team to ensure that the company's messaging is consistent across all channels and that the company's branding is maintained.

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The Supervisor will also be responsible for ensuring that all personnel in their area are meeting expectations in terms of productivity and quality. The ideal candidate will have strong leadership and communication skills, as well as a knowledge of warehouse procedures.

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Jio Jobs For Freshers

Responsibilities:-
-Manage customer service interactions and address customer concerns

-Collaborate with the marketing team to develop and implement a strategy for customer engagement

-Monitor customer feedback and generate reports on customer engagement and satisfaction

-develop and implement procedures for handling customer data

Qualifications:-

-A degree in business administration or a related field

-At least 3 years of experience in a customer service or Marketing role

-Strong writing and communication skills

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