Desktop Support

Job Location
IN
Remote work from: IN

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Base Salary
Rs. 15,100 - Rs. 25,500

Qualifications
12th Passed & Graduate

Employment Type
Full-time

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Description

Hiring organization
ITC

Date posted
January 4, 2025

Valid through
30.09.2025

APPLY NOW

ITC Careers – Work From Home ITC Jobs – Desktop Support

Company: ITC
Position: Desktop Support
Location: Work from Home

ITC Jobs for Freshers Apply Online

Details

Information	
Selection Process	Online Interview, Written Test, Practical Test
Qualification	10th Pass, 12th Pass, Graduates, Post Graduates
Skills	Troubleshooting, Networking, IT Support
Eligibility Criteria	Minimum Age: 18 years
Salary	INR 20,000-30,000 Per Month
Experience	Both Freshers and Experienced candidates can Apply
Apply Method	Online application
Application Medium	Apply through Official Site
Last Date to Apply	As soon as possible
Working Hours	9:30 AM – 6:30 PM

Job Description:

Are you looking for a job in IT? ITC is hiring for Desktop Support positions, and you can work from home! If you are passionate about technology and problem-solving, this role might be for you.

As a Desktop Support professional, you will help employees with their computer issues. You will fix problems with software, hardware, and networking. If you enjoy helping others and have a good understanding of IT, we want to hear from you.

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Responsibilities:

1. Provide technical support for desktop issues.
2. Troubleshoot hardware and software problems.
3. Assist with installing and configuring computers.
4. Maintain and update software and systems.
5. Respond to user queries and resolve their technical problems.
6. Monitor and maintain desktop systems.
7. Set up and maintain company-wide software.
8. Help with network troubleshooting.
9. Perform software updates and installations.
10. Collaborate with the IT team to solve technical issues.
11. Ensure all systems are secure and functioning.
12. Maintain a log of issues and resolutions.
13. Assist with training employees on new technology.
14. Keep users informed of system updates.
15. Ensure customer satisfaction by resolving problems quickly.

Skills:

1. Good understanding of desktop support.
2. Ability to troubleshoot hardware and software issues.
3. Knowledge of networking concepts.
4. Familiar with operating systems like Windows and MacOS.
5. Good communication skills.
6. Ability to work well with others in a team.
7. Time management skills.
8. Ability to learn quickly and adapt to new tools.
9. Attention to detail.
10. Problem-solving mindset.

Qualifications:

1. Must have passed 10th, 12th, or have a degree (Graduates and Postgraduates welcome).
2. Basic knowledge of IT and computers.
3. Experience in troubleshooting is a plus but not required.
4. Ability to work independently with minimal supervision.
5. Familiarity with common software applications.

Experience:

1. Freshers can apply.
2. Candidates with previous IT support experience are also welcome.
3. Experience in troubleshooting desktop issues is an advantage.
4. Knowledge of cloud computing and networking is helpful.

Apply Now: To apply for this position, please visit the official ITC website and submit your application. Don't wait too long, the last date to apply is coming soon!

Find the Link in Apply Now Button

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If you are Indian Apply to our Renowned Client Vacancies for 2+ Year Experience Candidates, **Freshers** are also Allowed. You must Fill in all the Details and '**Upload C.V/Resume**' to get Selected Quickly. **Click Here to Apply**

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