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# Infosys Recruitment 2023 – 2+ Years Experience Required – Desktop Support Post

Job Location India

Remote work possible

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Base Salary Rs. 25,000 - Rs. 50,000

Qualifications 10th, 12th, Graduate

Employment Type Full-time

**Experience** 2+ Years Experience Required

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## Description

# **Infosys Recruitment 2023**

Job Title: Desktop Support Engineer

Department: IT

Reports To: IT Manager

#### Summary:

The Desktop Support Engineer is responsible for providing technical support to Infosys's employees. This includes troubleshooting hardware and software problems, installing and configuring software, and providing training to employees on how to use their computers. The Desktop Support Engineer also performs other duties as assigned.

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**Infosys Jobs For Freshers** 

**Responsibilities:** 

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Hiring organization Infosys

Date posted June 22, 2023

Valid through 31.12.2025

APPLY NOW

- Troubleshoot hardware and software problems.
- Install and configure software.
- Provide training to employees on how to use their computers.
- Respond to user tickets and requests.
- Maintain a database of known issues and solutions.
- Stay up-to-date on the latest hardware and software technologies.

## Skills:

- Excellent problem-solving skills.
- Ability to work independently and as part of a team.
- Proficient in Microsoft Windows and Office Suite.
- Experience with other operating systems and software is a plus.

## **Qualifications:**

- Bachelor's degree in Computer Science, Information Technology, or a related field.
- 1-2 years of experience in desktop support.

# Important periods with a variety of hardware and software Apply Now Button

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