

## Infosys Recruitment 2023 – 2+ Years Experience Required – Chat Agent Post

**Hiring organization**  
Infosys

### Job Location

India  
Remote work from: India

**Date posted**  
March 27, 2023

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**Valid through**  
31.12.2025

### Base Salary

Rs. 18,000 - Rs. 27,000

APPLY NOW

### Qualifications

10th, 12th, Graduate

### Employment Type

Full-time

### Experience

2+ Years Experience Required

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### Description

## Infosys Recruitment 2023

Chat agents are the Customer Service Representatives for the customer. The role of a chat agent is to provide support to the customers through the chat application.

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#### The responsibilities of a chat agent are:

- Responding to customer inquiries through the chat application
- Resolving customer complaints
- Providing product and service information
- Updating customer account information

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### Infosys Jobs For Freshers

The Chat Agent will be responsible for providing customer support through our chat system. They will be responsible for helping customers with product inquiries, troubleshooting, and providing general customer support.

#### The qualifications for a chat agent are:

- A high school diploma or equivalent

- Previous customer service experience
- Proficient in Windows, Mac, and/or Linux operating systems
- Fluent in written and spoken English

**Important Links** Find the Link in [Apply Now](#) Button

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