

## Customer Support Analyst

### Job Location

IN  
Remote work from: IN

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### Base Salary

Rs. 14,200 - Rs. 21,000

### Qualifications

12th Passed & Graduate

### Employment Type

Full-time

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### Description

#### Infosys Careers – Work From Home

**Company:** Infosys  
**Position:** Customer Support Analyst  
**Location:** Work from Home (Anywhere in India)

#### Infosys Jobs for Freshers Apply Online

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#### Details

Information	Details
Selection Process	Online Interview, Written Test
Qualification	12th Pass, Graduates
Skills	Communication, Problem Solving
Eligibility Criteria	Minimum Age: 18 years
Salary	INR 20,000 – 25,000 per month
Experience	Freshers can Apply
Apply Method	Online application
Application Medium	Apply through Official Site
Last Date to Apply	As soon as possible
Working Hours	9:00 AM – 6:00 PM, Monday to Friday

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#### Job Description

Infosys is hiring for a **Customer Support Analyst** position. This is a **work from home** job. The job involves supporting customers over phone and email. You will help customers with their questions and issues. You need to be friendly, patient, and solve problems quickly. This job is perfect for freshers.

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- Answer customer calls and emails
- Help customers with technical issues

### Hiring organization

Infosys

### Date posted

January 4, 2025

### Valid through

30.09.2025

APPLY NOW

- Solve problems quickly and effectively
- Provide information about products and services
- Escalate issues to the next level if needed
- Maintain customer records
- Follow company policies and procedures
- Keep track of all issues and solutions
- Provide excellent customer service
- Work on shift rotation (9:00 AM – 6:00 PM)
- Work in a team environment
- Improve your communication skills
- Stay updated on company products
- Follow up with customers to ensure satisfaction

**Skills:**

- Good communication skills
- Basic computer knowledge
- Problem-solving ability
- Patience and understanding
- Ability to work under pressure
- Friendly attitude
- Customer-focused mindset
- Teamwork

**Qualifications:**

- 12th pass or higher
- Good English language skills
- Basic computer skills
- Strong communication skills

**Experience:**

- Freshers are welcome to apply
- No prior experience needed

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**Why Apply?**

- Work from home opportunity
- Flexible working hours
- Learn and grow in a top company

If you're looking for a great job in customer support, apply now!

**Important Links** Find the Link in [Apply Now](#) Button

**[Indians "Apply Now Online! – Work From Home Jobs – 2+ Exp. and Fresher Required"](#)**

[Indians Apply for Workers, Work From Home, Official, and Admin Posts](#)

If you are Indian Apply to our Renowned Client Vacancies for [2+ Year Experience](#) Candidates, [Freshers](#) are also Allowed. You must Fill in all the Details and ['Upload C.V/Resume'](#) to get Selected Quickly. [Click Here to Apply](#)

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