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## Help Desk

Job Location IN Remote work from: IN

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Base Salary Rs. 15,000 - Rs. 22,000

Qualifications 12th Passed & Graduate

Employment Type Full-time

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### Description

# HDFC Bank Careers – Work From Home HDFC Bank Jobs – Help Desk

Looking for a job you can do from home? HDFC Bank has exciting opportunities for you! We are hiring for the **Help Desk** position. Whether you're experienced or a fresher, this is your chance to work with one of the leading banks in India. Flexible hours, work-from-home options, and a friendly work environment await you.

#### **Job Description**

We are looking for candidates who can manage customer inquiries and provide support for our banking services. This is a work-from-home job, so you can work from the comfort of your home. If you have basic computer knowledge and good communication skills, this job is for you!

#### Responsibilities

- 1. Handle customer calls and resolve queries.
- 2. Assist customers with online banking and mobile app issues.
- 3. Provide accurate information about banking products.
- 4. Update records and ensure data accuracy.
- 5. Escalate issues to higher teams if required.
- 6. Ensure excellent customer service and satisfaction.
- 7. Maintain a professional attitude while dealing with clients.
- 8. Follow company policies and guidelines.
- 9. Troubleshoot basic technical issues.
- 10. Stay updated with the latest banking trends and services.

Hiring organization HDFC Bank

Date posted January 4, 2025

Valid through 30.09.2025

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#### **Skills Required**

- 1. Good communication skills (English, Hindi, or regional language).
- 2. Basic knowledge of computers and the internet.
- 3. Problem-solving skills.
- 4. Patience and customer-focused mindset.
- 5. Ability to work independently.

#### Qualifications

- 1. 12th Pass or Graduate in any stream.
- 2. Basic computer literacy.
- 3. Previous experience in customer service is a plus but not mandatory.

#### Experience

• Freshers and experienced candidates are welcome.

## **Job Details**

HDFC Work from Home Jobs	Information
Company	HDFC Bank
Position	Help Desk
Location	Work from Home (All India)
Selection Process	Online Interview
Qualification	12th Pass or Graduate
Skills	Communication, Computer Knowledge
Eligibility Criteria	Minimum Age: 18 years
Salary	INR 20,000 – INR 25,000 Per Month
Experience	Freshers and Experienced Candidates
Apply Method	Online Application
Application Medium	Apply through the Official Site
Last Date to Apply	As soon as possible
Working Hours	Flexible (Based on team requirements)

#### Why Join Us?

- Flexible working hours.
- Great opportunity to grow your career.
- Learn new skills while working from home.

Don't wait! Apply now and grab this exciting job opportunity. For more details and application, visit the <u>HDFC Official Website</u>.

Keywords: jobs hiring near me, remote jobs, work from home jobs, part-time jobs majorearfiggingsalert, fast job, job alert the Link in Apply Now Button

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