



<https://jobquest.jobsworld.com/job/flipkart-recruitment-2023-jobs-near-me-customer-service-specialist-post/>

Flipkart Career 2023 – Jobs Near Me – Customer Service Specialist Post

Hiring organization
Flipkart

Job Location

India
Remote work possible

Date posted
June 24, 2023

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Valid through
30.09.2023

Base Salary

Rs. 15,000 - Rs. 25,000

APPLY NOW

Qualifications

12th, Graduate

Employment Type

Full-time

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Description

Flipkart Recruitment 2023

Job Title: Customer Service Specialist

Department: Customer Service

Reports To: Customer Service Manager

Summary:

Flipkart is looking for a highly motivated and customer-oriented individual to join our Customer Service team. The ideal candidate will be able to provide excellent customer service over the phone, email, and chat. They will also be able to resolve customer issues in a timely and efficient manner.

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Responsibilities:

- Answer customer inquiries and resolve issues
- Provide information about Flipkart's products and services
- Process customer orders and track shipments

- Escalate customer issues to management as needed
- Maintain customer satisfaction records

Skills:

- Excellent communication skills (verbal and written)
- Strong customer service skills
- Ability to work independently and as part of a team
- Ability to handle multiple tasks simultaneously
- Proficient in Microsoft Office Suite

Important Links Knowledge of Flipkart's products and services **Find the Link in [Apply Now](#) Button**

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