



<https://jobquest.jobsworld.com/job/flipkart-recruitment-2023-free-job-alert-chat-agent-post/>

Flipkart Recruitment 2023 – Free Job Alert – Chat Agent Post

Hiring organization
Flipkart

Job Location

India
Remote work from: IND

Date posted
July 5, 2023

(adsbygoogle = window.adsbygoogle || []).push({});

Valid through
31.12.2023

Base Salary

Rs. 13,000 - Rs. 20,000

APPLY NOW

Qualifications

10th,12th passed/Graduate

Employment Type

Full-time

(adsbygoogle = window.adsbygoogle || []).push({});
(adsbygoogle = window.adsbygoogle || []).push({});

Description

Flipkart Recruitment 2023

Company: Flipkart (Specify the location if required)

About Flipkart: Flipkart is a leading e-commerce company in India, dedicated to providing a seamless online shopping experience to millions of customers. We are currently seeking enthusiastic and customer-focused individuals to join our team as Chat Agents. As a Chat Agent, you will play a crucial role in delivering excellent customer service through online chat support. This is an exciting opportunity for freshers to kick-start their career in the e-commerce industry and be a part of a dynamic and fast-paced organization.

(adsbygoogle = window.adsbygoogle || []).push({});

• Skills and Qualifications:

- Excellent written and verbal communication skills in English.
- Strong typing speed and accuracy.
- Customer-centric approach with a passion for delivering exceptional customer service.
- Empathy, patience, and the ability to handle difficult customer situations with professionalism and composure.
- Good problem-solving and decision-making skills.
- Ability to multitask and prioritize effectively in a fast-paced environment.
- Familiarity with e-commerce platforms and online shopping processes.

- Basic computer knowledge and proficiency in using chat and email platforms.
- Active listening skills and the ability to understand customer needs and provide appropriate solutions.
- Minimum educational qualification: High school diploma or equivalent.
- Prior experience in customer service or chat support is preferred but not mandatory for freshers.

(adsbygoogle = window.adsbygoogle || []).push({});

Experience:

- Freshers are encouraged to apply, as comprehensive training will be provided for the role of a Chat Agent. Previous experience in customer service or chat support is an added advantage but not a requirement.

Important Links

Find the Link in [Apply Now](#) Button

(adsbygoogle = window.adsbygoogle || []).push({});

(adsbygoogle = window.adsbygoogle || []).push({});