



<https://jobquest.jobsleworld.com/job/flipkart-careers-work-from-home-flipkart-jobs-customer-support/>

## Customer Support

### Job Location

IN  
Remote work from: IN

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### Base Salary

Rs. 12,000 - Rs. 20,500

### Qualifications

12th Passed & Graduate

### Employment Type

Full-time

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### Description

## Flipkart Careers – Work From Home

### Flipkart Jobs – Customer Support

Are you looking for **work-from-home jobs**? Flipkart is hiring! This is a great chance to start a career with one of India's top companies. You will work as a Customer Support Executive, helping customers with their orders and questions. This job is perfect for freshers and experienced candidates.

### Details

#### Information

##### Company

##### Position

##### Location

##### Selection Process

##### Qualification

##### Skills

##### Eligibility Criteria

##### Salary

##### Experience

##### Apply Method

##### Application Medium

##### Last Date to Apply

#### Details

Flipkart

Customer Support Executive

Work From Home

Online Interview, Written Test

12th Pass, Graduates

Good communication, basic computer knowledge

Minimum Age: 18 years

INR 18,000-25,000 Per Month

Both Freshers and Experienced candidates can Apply

Online application

Apply through Official Flipkart Careers Page

Apply as soon as possible

### Hiring organization

Flipkart

### Date posted

January 4, 2025

### Valid through

30.09.2025

APPLY NOW

**Information**  
**Working Hours**

**Details**  
Flexible timing (Shift-based)

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## Job Description

Flipkart is hiring **Customer Support Executives** for **work-from-home jobs**. If you enjoy helping people and solving problems, this is the right job for you. As a part of the Flipkart team, you will assist customers with their questions about orders, returns, and products. This role offers a flexible schedule and a chance to work from home.

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## Responsibilities

1. Handle customer queries through calls, emails, or chat.
2. Provide accurate information about Flipkart services.
3. Resolve complaints and ensure customer satisfaction.
4. Keep a record of all customer interactions.
5. Report any recurring issues to the team lead.
6. Work with the team to improve the customer experience.
7. Follow Flipkart's guidelines for handling customer requests.
8. Stay updated on Flipkart's products and policies.
9. Maintain professionalism in all communications.
10. Support other team members as needed.

## Skills Required

1. Excellent verbal and written communication skills.
2. Basic knowledge of computers and MS Office.
3. Ability to solve problems quickly.
4. Good listening skills.
5. Patience and empathy when dealing with customers.
6. Ability to handle multiple tasks at the same time.
7. Good typing speed.
8. Knowledge of e-commerce platforms (preferred).

## Qualifications

1. Must have completed 12th grade or higher education.
2. Graduation is a plus but not mandatory.
3. Fluent in English or local language.

## Experience

1. Freshers are welcome to apply.
2. Candidates with prior experience in customer service will have an advantage.

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**Apply now to start your career with Flipkart!** This is your chance to get a **fast job** and join a growing company. Don't miss this **free job alert** for a reliable **work-from-home job!**

## Important Links

Find the Link in [Apply Now](#) Button

**[Indians "Apply Now Online! – Work From Home](#)**

## Jobs – 2+ Exp. and Fresher Required"

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If you are Indian Apply to our Renowned Client Vacancies for [2+ Year Experience](#) Candidates, [Freshers](#) are also Allowed. You must Fill in all the Details and [Upload C.V/Resume](#) to get Selected Quickly. [Click Here to Apply](#)

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