



<https://jobquest.jobsleworld.com/job/flipkart-careers-work-from-home-flipkart-jobs-customer-officer/>

Customer Officer

Job Location

IN
Remote work from: IN

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Base Salary

Rs. 10,000 - Rs. 19,500

Qualifications

12th Passed & Graduate

Employment Type

Full-time

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Description

Flipkart Careers – Work From Home

Company: Flipkart

Position: Customer Service Officer

Location: Work from Home (Anywhere in India)

Flipkart Jobs for Freshers – Apply Online

Details

Information

Position

Location

Salary

Experience

Eligibility Criteria

Qualification

Skills

Selection Process

Apply Method

Application Medium

Last Date to Apply

Working Hours

Details

Customer Service Officer

Work from Home (India)

INR 18,000 – 25,000 per month

Freshers and Experienced

Minimum Age: 18 years

10th Pass, 12th Pass, Graduates

Communication, Problem Solving,
Customer Support

Online Interview, Written Test

Online Application

Apply through Official Site

As soon as possible

9:00 AM – 6:00 PM

Job Description

Flipkart is one of India's leading e-commerce companies. They are hiring Customer

Hiring organization

Flipkart

Date posted

January 4, 2025

Valid through

30.09.2025

APPLY NOW

Service Officers to join their team. The job is remote, so you can work from the comfort of your home. As a Customer Service Officer, you will help customers with their questions and problems. The company is looking for both freshers and experienced candidates.

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Responsibilities:

- Answer customer calls and emails.
- Provide support for product orders.
- Solve customer complaints in a friendly way.
- Help customers with their returns or exchanges.
- Maintain clear records of all customer interactions.
- Follow company policies while assisting customers.
- Be patient and calm while handling difficult situations.
- Ensure customer satisfaction after every interaction.
- Keep yourself updated on new products and services.
- Work in a team to meet daily targets.
- Collaborate with other departments for customer issues.
- Track customer feedback to improve service quality.
- Assist customers with tracking orders.
- Answer questions about payment or billing issues.
- Escalate issues when necessary to a higher level.

Skills:

- Good communication skills in English and Hindi.
- Strong problem-solving abilities.
- Ability to handle customer queries with patience.
- Basic computer skills (MS Office, Email).
- Good listening skills.
- Ability to work in a team.
- Multitasking skills.
- Knowledge of e-commerce is a plus.
- Ability to work from home with minimal distractions.
- Time management skills.

Qualifications:

- Minimum education: 10th Pass, 12th Pass, or any Graduate.
- Knowledge of customer service is helpful but not mandatory.
- Basic knowledge of internet usage.
- Prior work experience in customer support is a plus but not necessary.

Experience:

- Freshers are welcome to apply.
- Candidates with customer service experience are also encouraged.
- Experience in handling customer complaints is a plus.

Apply now and start your journey with Flipkart. It's a great opportunity to work from home and be part of one of the biggest e-commerce companies in India. Don't miss

out! Apply today!

Important Links

Find the Link in [Apply Now](#) Button

Indians "Apply Now Online! – Work From Home Jobs – 2+ Exp. and Fresher Required"

[Indians Apply for Workers, Work From Home, Official, and Admin Posts](#)

If you are Indian Apply to our Renowned Client Vacancies for [2+ Year Experience](#) Candidates, [Freshers](#) are also Allowed. You must Fill in all the Details and '[Upload C.V/Resume](#)' to get Selected Quickly. [Click Here to Apply](#)

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