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FedEx Recruitment 2023 – 2+ Years Experience Required – Chat Agent Post

Hiring organization
FedEx

Job Location

India
Remote work from: India

Date posted
April 1, 2023

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Valid through
30.09.2025

Base Salary

Rs. 17,000 - Rs. 28,000

APPLY NOW

Qualifications

12th, Graduate

Employment Type

Full-time

Experience

2+ Years Experience Required

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Description

FedEx Recruitment 2023

Chat agents are the Customer Service Representatives for the customer. The role of a chat agent is to provide support to the customers through the chat application.

FedEx Work From Home Jobs

The responsibilities of a chat agent are:

- Responding to customer inquiries through the chat application
- Resolving customer complaints
- Providing product and service information
- Updating customer account information

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FedEx Jobs For Freshers

The qualifications for a chat agent are:

- A high school diploma or equivalent

- Previous customer service experience
- Proficient in Windows, Mac, and/or Linux operating systems
- Fluent in written and spoken English

Important Links Find the Link in [Apply Now](#) Button

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