

DTDC Careers 2023 – Private Jobs – Customer Care Agent Post

Hiring organization
DTDC

Job Location

India
Remote work from: India

Date posted
May 11, 2023

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Valid through
31.12.2023

Base Salary

Rs. 11,000 - Rs. 17,500

APPLY NOW

Qualifications

12th, Graduate

Employment Type

Full-time

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Description

DTDC Recruitment 2023

As a Customer Care Agent in DTDC, your primary responsibility is to provide exceptional customer service to all customers who contact the company via phone, email, or chat. You will be responsible for handling inquiries, complaints, and general questions about products, services, and orders.

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DTDC Jobs Near Me

Responsibilities:

- Answer customer inquiries via phone, email, or chat in a timely and professional manner
- Resolve customer complaints and issues efficiently and effectively to ensure customer satisfaction
- Provide product and service information to customers and assist with placing orders or making changes to existing orders

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DTDC Jobs For Freshers

Skills:

- Excellent communication and interpersonal skills to build positive relationships with customers
- Strong problem-solving skills to resolve customer complaints and issues
- Ability to multitask and work in a fast-paced environment

Important Links

Find the Link in [Apply Now](#) Button

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