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Customer Success Manager Post – Flipkart Recruitment 2023 – All India Jobs

Hiring organization
Flipkart

Job Location

Bhojwa, 382150, Ahmedabad, Gujarat, India

Date posted
June 23, 2023

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Valid through
31.12.2025

Base Salary

Rs. 20,000 - Rs. 30,000

APPLY NOW

Qualifications

10th, 12th, Graduate

Employment Type

Full-time

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Description

Flipkart Recruitment 2023

Job Title: Customer Success Manager

Location: Bhojwa, Ahmedabad, India

Reports To: Head of Customer Success

Summary:

The Customer Success Manager is responsible for ensuring that Flipkart's customers are successful in using the platform. This includes tasks such as onboarding new customers, providing support to existing customers, and identifying and resolving customer issues. The ideal candidate will have a strong understanding of Flipkart's products and services, as well as experience in working with a variety of customer segments.

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Responsibilities:

- Onboard new customers to Flipkart
- Provide support to existing customers

- Identify and resolve customer issues
- Track customer satisfaction
- Work with other teams to improve the customer experience

Skills:

- Strong understanding of Flipkart's products and services
- Excellent customer service skills
- Problem-solving skills
- Communication skills

Qualifications:

- Bachelor's degree in business administration or a related field
- 2+ years of customer success experience

Important Links [Find the Link in Apply Now Button](#)

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