

Byju's Recruitment 2023 - Jobs Near Me - Customer Support Analyst Post

Hiring organization
Byju's

Job Location

India
Remote work from: India

Date posted
February 3, 2023

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Valid through
31.12.2025

Base Salary

Rs. 10,000 - Rs. 17,500

APPLY NOW

Qualifications

12th, Graduate

Employment Type

Full-time

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Description

Byju's Recruitment 2023

The Analyst will be the first line of contact for our customers, and will be responsible for resolving customer inquiries and complaints

Jobs Near Me

Qualifications:

- Excellent communication skills
- patience and professionalism
- Bachelor's degree in Business Administration, Information Technology, or related field
- 1-3 years of experience providing customer support
- Experience in a software development environment an asset

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Jobs For Freshers

The analyst will be responsible for responding to customer inquiries, troubleshooting customer issues, and escalating customer concerns

Responsibilities:

- Respond to customer inquiries by telephone, email, and chat

- Maintain customer records and files
- Provide feedback to the development team on customer concerns

Troubleshoot customer issues and determine the root-cause of the issue

Important Links **Find the Link in [Apply Now](#) Button**
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