

<https://jobquest.jobsworld.com/job/blue-dart-express-recruitment-2023-2-years-experience-required-customer-care-associate-posts/>

Blue Dart Express Recruitment 2023 – 2+ Years Experience Required -Customer Care Associate Posts

Job Location

India

Remote work possible

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Base Salary

Rs. 20,000 - Rs. 30,000

Qualifications

8th, 10th, 12th, Graduate

Employment Type

Full-time

Experience

2+Years Experience Required

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Description

Blue Dart Express Recruitment 2023

Job Title: Customer Care Associate

Department: Customer Service

Reports To: Customer Service Manager

Summary:

The Customer Care Associate is responsible for providing excellent customer service to Blue Dart Express's customers. This includes tasks such as answering customer inquiries, resolving customer complaints, and processing customer orders.

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Blue Dart Express Jobs For Freshers

Responsibilities:

- Answer customer inquiries via phone, email, and chat.

Hiring organization

Blue Dart Express

Date posted

June 22, 2023

Valid through

30.09.2025

APPLY NOW

- Resolve customer complaints in a timely and efficient manner.
- Process customer orders accurately and efficiently.
- Maintain customer records.
- Other duties as assigned.

Skills:

- Excellent customer service skills.
- Strong communication skills, both written and verbal.
- Ability to work independently and as part of a team.
- Proficient in Microsoft Office Suite.
- Knowledge of Blue Dart Express products and services.

Qualifications:

- High school diploma or equivalent.
- 1+ year of experience in customer service is preferred.

Important Links Customer service certification is a plus.

Find the Link in [Apply Now](#) Button

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