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## Big Bazar Recruitment 2023 – 2+ Years Experience Required – Customer Experience Manager Post

**Hiring organization**  
Big Bazar

### Job Location

India  
Remote work from: India

**Date posted**  
April 27, 2023

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**Valid through**  
31.12.2025

### Base Salary

Rs. 18,000 - Rs. 27,000

APPLY NOW

### Qualifications

10th, 12th, Graduate

### Employment Type

Full-time

### Experience

2+ Years Experience Required

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### Description

## Big Bazar Recruitment 2023

The customer experience manager is responsible for the overall customer experience with the company. This includes ensuring that customers are happy with their experience, addressing any customer service issues, and ensuring that customers are getting what they need from the company. The customer experience manager will also work with the marketing team to ensure that the company's messaging is consistent across all channels and that the company's branding is maintained.

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The Supervisor will also be responsible for ensuring that all personnel in their area are meeting expectations in terms of productivity and quality. The ideal candidate will have strong leadership and communication skills, as well as a knowledge of warehouse procedures.

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## Big Bazar Jobs For Freshers

### Responsibilities:-

- Manage customer service interactions and address customer concerns
- Collaborate with the marketing team to develop and implement a strategy for customer engagement
- Monitor customer feedback and generate reports on customer engagement and satisfaction
- develop and implement procedures for handling customer data

### Qualifications:-

- A degree in business administration or a related field
- At least 3 years of experience in a customer service or Marketing role

Strong writing and communication skills

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