

Axis Bank Recruitment 2023 – Job Freshers – Customer Care Agent Post

Hiring organization

Axis Bank

Job Location

India

Remote work from: India

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Base Salary

Rs. 12,000 - Rs. 19,000

Date posted

February 28, 2023

Valid through

31.12.2025

APPLY NOW

Qualifications

Graduate, Post Graduate

Employment Type

Full-time

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Description

Axis Bank Jobs in India

Customer care agents must be able to effectively communicate with customers, and must have excellent problem solving skills.

Jobs For Freshers

Qualifications:

- Proven experience providing excellent customer service
- Strong problem solving skills
- Superb communication and interpersonal skills
- Familiarity with CRM software

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Work From Home

This individual must be able to handle difficult or escalated customer service inquiries, as well as possess excellent problem solving skills.

Responsibilities:

- Provide superior customer service to clients via telephone, email, and live chat
- Manage customer accounts, research and resolve product issues, and maintain customer satisfaction
- Handle difficult or escalated customer service inquiries
- Quickly assess and solve problems

Provide solutions that satisfy the customer.

Important Links Find the Link in [Apply Now](#) Button

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