

Axis Bank Recruitment 2023 – Job Freshers – BPO Team Leader Post

Hiring organization
Axis Bank

Job Location

India
Remote work from: India

Date posted
March 4, 2023

(adsbygoogle = window.adsbygoogle || []).push({});

Valid through
31.12.2025

Base Salary

Rs. 12,000 - Rs. 19,000

APPLY NOW

Qualifications

Graduate, Post Graduate

Employment Type

Full-time

(adsbygoogle = window.adsbygoogle || []).push({});

(adsbygoogle = window.adsbygoogle || []).push({});

Description

Axis Bank Jobs in India

The BPO Team Leader is responsible for the overall performance of the team and will be responsible for delivering results against the agreed business objectives.

Jobs For Freshers

Responsibilities:

- Leading and motivating a team of call center representatives
- Ensuring that all calls are answered and customer queries are dealt with in a timely and efficient manner
- Maintaining records of customer interactions and complaints
- Measuring team performance and compiling reports
- Identifying training needs and providing coaching and support to team members

(adsbygoogle = window.adsbygoogle || []).push({});

Work From Home

Requirements:

- Proven experience as a Team Leader in a call center environment
- Strong leadership and management skills
- Excellent communication and problem-solving skills
- Familiarity with call center software and tools

Important Links

Find the Link in [Apply Now](#) Button

(adsbygoogle = window.adsbygoogle || []).push({});

```
(adsbygoogle = window.adsbygoogle || []).push({});
```