

## Axis Bank Recruitment 2023 - Bank Jobs - Customer Care Agent Post

### Hiring organization

Axis Bank

### Job Location

India

Remote work from: India

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### Base Salary

Rs. 12,000 - Rs. 19,000

### Date posted

April 11, 2023

### Valid through

31.12.2025

APPLY NOW

### Qualifications

Graduate, Post Graduate

### Employment Type

Full-time

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### Description

## Axis Bank Jobs in India

Customer care agents must be able to effectively communicate with customers, and must have excellent problem solving skills.

### Jobs For Freshers

#### Qualifications:

-Proven experience providing excellent customer service

-Strong problem solving skills

-Superb communication and interpersonal skills

-Familiarity with CRM software

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### **Work From Home**

This individual must be able to handle difficult or escalated customer service inquiries, as well as possess excellent problem solving skills.

### **Responsibilities:**

- Provide superior customer service to clients via telephone, email, and live chat
- Manage customer accounts, research and resolve product issues, and maintain customer satisfaction
- Handle difficult or escalated customer service inquiries
- Quickly assess and solve problems

Provide solutions that satisfy the customer.

**Important Links** Find the Link in [Apply Now](#) Button

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