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Au Small Finance Bank Recruitment 2023 – Job Freshers – Credit Counselor Post

Hiring organization
Au Small Finance Bank

Job Location

India
Remote work possible

Date posted
February 9, 2023

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Valid through
31.12.2025

Base Salary

Rs. 10,000 - Rs. 17,500

APPLY NOW

Qualifications

12th, Graduate

Employment Type

Full-time

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Description

Au Small Finance Bank Recruitment 2023

Job Title: Credit Counselor

Location: Delhi

Reports To: Head of Credit Counseling

Summary:

We are looking for a highly motivated and experienced Credit Counselor to join our team. The ideal candidate will have a strong understanding of the credit counseling process and be able to help individuals and families manage their debt. They will also be able to work independently and as part of a team to achieve credit counseling goals.

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Responsibilities:

- **Provide counseling and education to individuals and families on debt management:** This includes helping clients understand their financial situation, develop debt repayment plans, and create budgets.
- **Negotiate with creditors on behalf of clients:** This includes working with creditors to reduce interest rates, waive late fees, and consolidate debt.
- **Refer clients to other resources as needed:** This includes referring

clients to financial planning services, bankruptcy attorneys, and other resources.

- **Other duties as assigned:** This may include participating in training programs, and providing guidance to other credit counselors.

(adsbygoogle = window.adsbygoogle || []).push({}); **Skills:**

- **Excellent communication and interpersonal skills:** This includes being able to communicate effectively with both clients and creditors.
- **Strong problem-solving and analytical skills:** This includes being able to assess clients' financial situations and develop solutions.
- **Ability to work independently and as part of a team:** This includes being able to work independently to help clients, and as part of a team to achieve credit counseling goals.

Qualifications:

- **Bachelor's degree in Social Work, Counseling, or a related field:** This is preferred, but not required.
- **2+ years of experience in credit counseling:** This is preferred, but not required.
- **Credit counseling certification:** This is preferred, but not required.

Experience as a Fresher:

- **Freshers with a strong academic background and a passion for credit counseling are encouraged to apply:** If you are a fresh graduate with a strong academic background and a passion for credit counseling, we encourage you to apply. We are willing to train the right candidate on our

credit counseling practices and procedures. **Important Links** Find the Link in [Apply Now](#) Button

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