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Au Small Finance Bank Recruitment 2023 – 2+ Years Experience Required – Customer Support Voice Post

Job Location India Remote work from: India

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Base Salary Rs. 10,000 - Rs. 17,500

Qualifications 12th, Graduate

Employment Type Full-time

Experience 2+Years Experience Required

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Description

Au Small Finance Bank Recruitment 2023

A customer support voice post is a position that entails providing customer support through spoken interaction. This may include answering customer's questions, helping them troubleshoot issues with their product, or handling returns and/or refunds.

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The customer support voice post may also require upselling products or services to customers, as well as providing product information. This position generally requires excellent communication skills, both written and oral. In addition, the customer support voice post may require knowledge of the company's products and services, as well as the ability to problem solve.

Hiring organization Au Small Finance Bank

Date posted March 25, 2023

Valid through 31.12.2025

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Jobs For Freshers

Responsibilities:

• Handle the customer support phone line, taking customer inquiries and providing support through the resolution of their issue

• Ask questions to determine the nature of the customer's inquiry and work with them to find a resolution

· Maintain a commitment to providing excellent customer service

Skills:

• Excellent communication and problem-solving skills

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