



<https://jobquest.jobsleworld.com/job/amazon-recruitment-2023-2-years-experience-required-customer-service-representative-post/>

Amazon Recruitment 2023 – 2+ Years Experience Required – Customer Service Representative Post

Hiring organization
Amazon

Job Location

India
Remote work possible

Date posted
June 22, 2023

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Valid through
30.09.2023

Base Salary

Rs. 19,000 - Rs. 27,000

APPLY NOW

Qualifications

Graduate

Employment Type

Full-time

Experience

2+ Years Experience Required

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Description

Amazon Recruitment 2023

Job Title: Customer Service Representative

Department: Customer Service

Reports To: Customer Service Manager

Summary:

The Customer Service Representative is responsible for providing excellent customer service to Amazon's customers. This includes tasks such as answering customer inquiries, resolving customer complaints, and processing customer orders.

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Responsibilities:

- Answer customer inquiries via phone, email, and chat.
- Resolve customer complaints in a timely and efficient manner.
- Process customer orders accurately and efficiently.
- Maintain customer records.
- Other duties as assigned.

Skills:

- Excellent customer service skills.
- Strong communication skills, both written and verbal.
- Ability to work independently and as part of a team.
- Proficient in Microsoft Office Suite.
- Knowledge of Amazon products and services.

Qualifications:

- High school diploma or equivalent.
- 1+ year of experience in customer service is preferred.
- Customer service certification is a plus.

Important Links**Find the Link in [Apply Now](#) Button**

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