



**Allahabad UP
Gramin Bank**

<https://jobquest.jobsleworld.com/job/allahabad-up-gramin-bank-careers-job-freshers-customer-care-associate-post/>

Allahabad UP Gramin Bank Careers – Job Freshers – Customer Care Associate Post

Hiring organization
Allahabad UP Gramin Bank

Job Location

Harhua, 221105, Varanasi, Uttar Pradesh, India

Date posted
June 21, 2023

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Valid through
31.12.2025

Base Salary

Rs. 18,000 - Rs. 27,000

APPLY NOW

Qualifications

10th, 12th, Graduate

Employment Type

Full-time

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Description

Allahabad UP Gramin Bank Recruitment 2023

Customer Care Associate

Job Description

Allahabad UP Gramin Bank is looking for a Customer Care Associate to join our team in Harhua, Uttar Pradesh. The ideal candidate will be a highly motivated and customer-oriented individual with a passion for providing excellent customer service. The Customer Care Associate will be responsible for providing support to customers via phone, email, and chat.

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Responsibilities

- Answer customer questions and resolve issues.
- Process requests and provide updates to customers.
- Escalate customer issues to the appropriate team.
- Collect feedback from customers and use it to improve the customer experience.

Skills

- Excellent communication skills, both written and verbal.
- Strong customer service skills.
- Ability to work independently and as part of a team.
- Proficient in using customer service software.

Qualifications

- Bachelor's degree in business administration, customer service, or a related field.
- 1-2 years of experience in customer service.
- Excellent communication skills, both written and verbal.
- Strong customer service skills.

Important Links

Find the Link in [Apply Now](#) Button

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